

Overall

- Waiting times at stopping stations have increased → resulted in longer journey times. Govia have responded that waiting times have been increased:
 - *“to help accommodate new services going into St Pancras”* → **NO** trains go from St Pancras to WGC.
 - To allow for *“additional passengers to board”* → the new class 700 trains have wider doors and less seating per carriage. Has not been promised that new trains will be 12 coaches rather than 8 or 4. Excuse makes no sense.
- Choice for Welwyn North commuters to extend their tickets to Knebworth has been removed.
- Brookmans Park and Welham Green have reduced from three trains per hour to London, to two.
- No direct service between WGC and Finsbury Park – peak-time direct services have been removed.
- Brookmans Park have 44 minutes between departures to London during off-peak hours.
- Hatfield to London used to be 22 minutes. This has increased to by 7 minutes to 29 minutes.
- Slow trains from Welwyn North to London are now 40 minutes. An increase of 10 minutes from a previous 30 minutes.

Weekday

- Morning peak journey times from Welwyn Garden City to London have increased from 19 minutes to 28 minutes, with four additional stops. This is an increase of 9 minutes. By comparison, Welwyn North have a commuting time of 19 minutes and one stop to Kings Cross.
- Evening peak journey times to Welwyn Garden City from Kings Cross have increased from 27 or 34 minutes to 34 or 36 minutes. This is an increase of 7 minutes. By comparison, Kings Cross to Welwyn North is 17 minutes. It takes 17 minutes longer to get to Welwyn Garden City, which is closer to London.
- Used to be a 20 minute direct peak time service from WGC to Finsbury Park and Kings Cross. Now the fastest morning from WGC to KGX is 28 minutes and the fastest evening peak is 36 minutes.
- Hatfield fast trains during peak times used to take 22 minutes. Now take 29 minutes with the addition of Potters Bar. This is an increase of 7 minutes.
- Semi-fast trains have an increased journey time of 5 minutes minimum.
- Only one train from WGC to KGX between 7 and 8am – 7:22am taking 28 minutes.
- Fast trains in the morning peak time include Hadley Wood and Oakleigh Park. At this time most commuters are generally trying to get to work in London as quickly as possible. There is no need to delay this by including these stops.
- Only two trains an hour from KGX to WGC and vice versa. Not one of them starts in WGC (crowded). By comparison, there are four trains per hour from Welwyn North to London.
- No fast train from KGX to WGC for a whole hour during rush hour between 17:22 and 18:22.
- Hatfield needs to be re-introduced on more evening peak trains: 17:03; **17:33**; **18:03**; 18:33; 19:33. In bold are the busiest times.
- KGX to Welwyn North → two fast services between 7 & 8pm have been removed.
- Next two trains from KGX to WGC after 7pm are now: 19:23 and 20:21 → an hour difference is too long.

- Brookmans Park to Potters Bar – only two trains an hour. Affects many school children.
- No direct train from KGX to Hatfield between 22:51 and 23:51.

Our 'missing trains'

<u>Missing Time</u>	<u>Destination</u>	<u>Problem</u>
06:04	BKP to MRG	New train is 05:49 (15 minutes earlier). Next train not until 06:19 (30-minute gap)
06:34	WGC to KGX	New train 06:32
06:40	WGC to KGX	6:21 or 6:51 – half an hour breaks in peak-time
07:07	WGC to KGX	Nothing between 07:17 and 08:17
07:25	WGC to FP	Fast train is gone.
07:47	WLN to KGX	New one at 07:50 is overcrowded.
07:52	WGC to KGX	New train 8 minutes longer. Arrival time increased from 07:12 to 07:20
07:55	HAT to KGX	Replaced fast with only slows during peak time. 07:25 and 08:25 only semi-fasts (now include Potters Bar)
07:55	WGC to KGX	Was a 20-minute journey. Next fastest is 28. Not in interim timetable.
08:25	WGC to FP	Fast train is gone. 08:22 unreliable meaning all station stopper often necessary as no more semi-fast until 08:52 from 07:21
17:22	KGX to WGC	New train leaves at 17:21 but arrives 7 minutes later
17:51	KGX to HAT	Fast train replaced with only slows during peak time. This is the only 51 minutes past the hour removed.
17:52	to WGC	New train leaves at 17:51 but arrives 8 minutes later. 17:51 not in interim.
18:01	FP to WGC	Took 24 minutes and ran hourly. Now takes 37 mins to WGC
22:34	KGX to WLN	Become 22:21 or 22:51
22:40	FP to WLN	Nothing between 22:33 and 22:57
23:04	KGX to WLN	No train from KGX to WLN from 22:51 until 23:51

Weekend

- One fast train per hour into KGX from Hatfield → down from two.
- Most fast trains on a Saturday run from Cambridge slow through Hatfield, Potters Bar, Finsbury Park and St Pancras. However, some earlier and later will go to Kings Cross. Would like more trains to start from Kings Cross throughout the day.
- One direct service per hour between WGC and KGX.
- One train per hour from Welwyn North to London. One cancellation means no trains for two hours.

If you spot a post-May timetabling problem which has not been captured by the document above, please drop a line to grant@shapps.com explaining the service which was previously available but is no longer provided.

Grant Shapps MP will then collate a final version of this document and present it to rail bosses and ministers and demand that our services be reinstated.